

FREQUENTLY ASKED QUESTIONS ABOUT CHURCH DURING COVID

How do I register to attend a worship service?

REGISTER ONLINE on the events page of our website

In order to maintain the current capacity and spacing guidelines for large venues, you will need to register weekly for the service you and your family would like to attend. Once a service is full, registration will close, and we will not be able to take any additional reservations for that service time. Please also note that participation in C3 Kids programs requires a separate online registration.

Which worship services will be available?

- Currently, services will be held at 9 and 11 am. C3 Kids programs will only be offered during the 9 am service.
- We are pushing our usual second service back by 15 minutes in order to accommodate cleaning procedures.
- Services will be approximately one hour.
- Once we begin reaching capacity in both services, we will consider adding a temporary third service, if necessary.

Will worship services continue to be streamed online?

Yes, both services will be livestreamed here on our website, on <u>YouTube</u>, and <u>Facebook</u> at 9 and 11 am. Additionally, our services will be posted on our website and Vimeo for on-demand viewing beginning Sunday afternoon.

If you have had a recent fever, experienced other COVID symptoms, have had contact with a person know to have COVID in the 14 days prior to the service, are considered high risk for contracting COVID, or have any concerns about being in a large gathering, please stay home and join us for worship online

Who is required to wear a mask/face covering?

According to state and local guidelines, anyone over 10 years of age is *required* to wear a mask/face covering at all times for services.

We ask that you provide your own mask/face covering to attend services. If you do not have a mask, we will have a limited supply available.

What safety measures are being taken?

- We will maintain proper 6-foot social distancing at all times (refer to "How will we maintain social distancing?" for further details).
- We will require pre-registration in order to maintain the required spacing and capacity guidelines.
- Hand sanitization stations will be provided at the entrance to Warrior Hall.
- All persons over 10 years of age are *required* to wear a mask/face covering. Pastors and worship team will not wear face covers while on stage but will maintain a minimum 12-foot physical distancing.
- We will be performing rigorous cleaning procedures before, during, and after services (refer to "What type of cleaning measures will be in place?" for further details).
- We will not be serving coffee and donuts and will not have any passed elements such as bulletins or offering. If you like to take notes during the sermon, please bring a notebook and pen. Offering boxes will be available near the entry and exit doors or you may <u>GIVE</u> <u>ONLINE</u>. During services that include communion, the elements will be provided in prepackaged servings prior to the service.
- Signs will be placed outside advising that entry is not permitted if you have had a recent fever, experienced other COVID symptoms, or have had contact with a person know to have COVID in the 14 days prior to the service.

How will we maintain social distancing?

Each service will be limited to approximately one-third of the capacity of Warrior Hall.
 Weekly registration will be necessary to attend services so we can ensure proper social distancing.

- Lines for designated entry and exit points will be marked for proper 6-foot social distancing between family groups.
- Every other row in Warrior Hall will remain unoccupied. We will alternate which rows are available for seating in each service to help avoid cross-contamination.
- To maintain social distancing, we ask that THREE seats (equivalent of 6 feet) remain empty between family groups.

What type of cleaning measures will be in place?

- Trained cleaning teams will utilize EPA-approved disinfectant solution to sanitize all common and high-touch point areas before, between, and after services.
- Hand sanitization stations will be available at the entrance to Warrior Hall.

What about refreshments, offering & communion?

- We will not have any coffee and donuts for the time being.
- We will not have bulletins. If you take notes on your bulletin during the sermon, please bring a notebook and pen with you.
- We will not pass offering buckets for the time being. Offering boxes will be available near
 the entry and exit doors or you may <u>GIVE ONLINE</u>.
- We have resumed taking communion the first Sunday of each month. We have purchased prepackaged elements for you to pick up in the lobby from a gloved volunteer prior to the service.

Are C3 Kids resuming?

- Beginning August 16, nursery, toddler, and pre-school classes will regather during the 9 am service with mandatory pre-registration. You can learn more on the <u>C3 Kids</u> <u>ministry page</u> of our website.
- Our hope is to be able to open elementary classes in September once school is underway.
- Families are still welcome to keep their children in service with them if they are not comfortable with or able to drop them off in C3 Kids classes.
- The Family Needs Room in Warrior Hall will be available for nursing mothers or other family members who need space to care for an infant.

- Sunday activity packages will continue to be available in the lobby for children who are still attending service to use and take home
- We encourage families at home with preschool and elementary children to continue with lessons provided by the C3 Kids team via e-mail or the <u>C3 Kids Facebook group.</u>

Are C3 Students resuming?

- Yes! C3 Students is having their fall launch on Wednesday, August 26. Learn more on the C3 Students ministry page of our website.
- We encourage students to attend services with their families and stay tuned for further C3 Student activities. Text C3 to 84700 for student updates.

Are kids still welcome in the services?

- Absolutely! We love our C3 Kids and desire that they learn to engage in worship alongside their families!
- Our C3 Kids team will have Sunday activity packages available in the lobby for children to use during the service and take home.
- The Family Needs Room in Warrior Hall will be available for nursing mothers or other family members who need space to care for an infant.

How do I know if I should continue worship from home?

- If you have had a recent fever, cough, difficulty breathing, sore throat, loss of taste or smell, or other COVID symptoms.
- If you have come in contact with a person known to be infected with COVID in the 14 days prior to the church service.
- If you have been told to quarantine by a healthcare or government official in the last 14 days.
- If you are in a category that is considered high risk (diabetes, heart/lung disease, etc).
- If you simply are not comfortable transitioning back into a large group setting yet.